| 5 Year Plan<br>Outcomes     | Risk Ref | Risk Title  | Risk Owner    | Description & Consequence  | Inherent Risk<br>Priority | Risk Control  | Residual Risk<br>Priority | Action Required  | Target Risk<br>Priority | Risk Review Details   |
|-----------------------------|----------|---|---------------|--|---------------------------|---|---------------------------|--|-------------------------|---|
| All 5 year plan outcomes    | CR 8     | Ensuring the effectiveness of resilience plans/continuity plans for key locations and services. | Dean Trussler | Description: The Council's business continuity plan was last reviewed in 2013. The internal audit report in 2016 would provide no assurance that adequate controls are in place. The BCP has not been tested through desk top or simulation exercises.  Consequence: Failure to have an up to date BCP places the Council at risk of being unable to continue its business should a serious event cause disruption.  | I = 4 L = 6<br>24         | Dedicated Business Continuity Officer  External assistance to help develop the plan  There is a documented process for undertaking business impact analysis and risk assessments at Service, Directorate and Council-wide level | I = 4 L = 3<br>12         | To conclude the delivery programme for implementing Business Continuity Management throughout the authority  Person Responsible: Dean Trussler To be implemented by: 30 Jun 2020  Training for mangers is booked for June 2020. Awaiting to get e learing package online.  Person Responsible: Dean Trussler To be implemented by: 30 Jun 2020 | 6                       | Risk Review Overdue: Ilf(IsNull(Fields.RiskReviewOver due, ")=", 'No', Fields.RiskReviewOverdue) Review Required From: 01 Feb 2020\r Latest Review Date: 09 Jan 2020 Latest Review By: Phil Brown Last Review Comments: Updated at Risk Management Board 9th Jan 2020 |
| All 5 year plan<br>outcomes | C&C 10   | Termination of arvato contract  | Neil Wilcox   | Description: The Council leadership have decided to terminate the contract with arvato w.e.f. 1st Nov 2019. and bring the services back in house.  The original termination date of the contract was 2022.  The Council now has to TUPE staff back into the council and set up appropriate management structures.  Consequence: Reduction in income collection arvato indifference to fulfilling the terms of the existing contract. Late payment to creditors Halting of various ICT projects with impacts on other major projects Opportunity to reshape the delivery of key inward and outward facing services Damage to reputation | I = 4 L = 5<br>20         | Council-wide arvato group set up  Internal Governance set up  Project group set up  RAID log jointly managed  Strategic Meetings every month to ensure business as usual  | 1 = 3 L = 2<br>6          | Mediation in early March 2020. This will give a steer on how to proceed  Person Responsible: Neil Wilcox To be implemented by: 01 Apr 2020   | 6                       | Risk Review Overdue: Ilf(IsNull(Fields.RiskReviewOver due, ")=", 'No', Fields.RiskReviewOverdue) Review Required From: 01 Mar 2020\r Latest Review Date: 20 Feb 2020 Latest Review By: Phil Brown Last Review Comments: Reviewed at CMT                               |

| All 5 year plan | F&A 27 | Failure to       | Neil Wilcox | Description:                                     | I = 4 L = 5 | Budget Monitoring Reports to    | I = 4 L = 4 | Agree future of SCST with DfE    | I = 4 L = 2 | Risk Review Overdue:             |
|-----------------|--------|------------------|-------------|--|-------------|---------------------------------|-------------|----------------------------------|-------------|----------------------------------|
| outcomes        | I      | ensure financial |             | The revenue support grant is declining whilst    | 20          | Members, Corporate              | 16          | and treatment of liabilities     | 8           | Ilf(IsNull(Fields.RiskReviewOver |
|                 |        | sustainability.  |             | the population in the Borough is growing. In     |             | Management Team,                |             |                                  |             | due, ")=", 'No',                 |
|                 |        | <b>'</b>         |             | addition there is an increasing demand for       | =           | Departmental Management         | _           | Person Responsible: Neil         |             | Fields.RiskReviewOverdue)        |
|                 |        |                  |             | the Council's Services. Efficiency savings still |             | Teams                           |             | Wilcox                           |             | Review Required From: 30 Apr     |
|                 |        |                  |             | need to be made to reduce expenditure,           |             |                                 |             | To be implemented by: 31 Mar     |             | 2020\r                           |
|                 |        |                  |             | whilst the financial sustainability of the       |             | External experts used to carry  |             | 2020                             |             | Latest Review Date: 21 Feb       |
|                 |        |                  |             | Council in the longer term is reliant on         |             | out financial analysis. 5 Year  | _           |                                  |             | 2020                             |
|                 |        |                  |             | increased levels of income being generated       |             | Plan in place                   |             | On-going system of budget        |             | Latest Review By: Phil Brown     |
|                 |        |                  |             | by attracting new businesses to the area and     |             |                                 |             | monitoring by accountants with   |             | Last Review Comments:            |
|                 |        |                  |             | increasing council tax (subject to Central       |             | Legal advice obtained on        |             | DMT's and take immediate         |             | Updated by Neil Wilcox           |
|                 |        |                  |             | Government imposed limits).                      |             | historic SCST liabilities       |             | action to mitigate any           |             | , , ,                            |
|                 |        |                  |             | Slough Children's Services Trust have            |             | Historic 3031 Habilities        |             | overspends if identified in year |             |                                  |
|                 |        |                  |             | recently published 2018-19 accounts              |             | Medium term financial strategy  |             | ,                                |             |                                  |
|                 |        |                  |             | indicating that there is a material uncertainty  |             | 2019 to 2024 in place           |             | Person Responsible: Barry        |             |                                  |
|                 |        |                  |             | to its going concern status due to there being   |             | 2013 to 2024 iii piace          |             | Stratfull                        |             |                                  |
|                 |        |                  |             | no agreed plan to repay the £4m initial start-   |             |                                 |             | To be implemented by: 31 Mar     |             |                                  |
|                 |        |                  |             | up liabilities owed to the Council from July     |             | Regular and ongoing             |             | 2020                             |             |                                  |
|                 |        |                  |             | 2021. There is a risk that directors may need    |             | discussions with DfE/MHCLG      |             |                                  |             |                                  |
|                 |        |                  |             | to declare insolvency in                         |             | regarding SCST                  |             |                                  |             |                                  |
|                 |        |                  |             |  |             | SBC Finance working closely     |             |                                  |             |                                  |
|                 |        |                  |             | Consequence:                                     |             | with SCST Finance to agree      |             |                                  |             |                                  |
|                 |        |                  |             | Failures or delays in the Council delivering its |             | transparent financial reporting |             |                                  |             |                                  |
|                 |        |                  |             | savings targets for the forthcoming financial    |             | mechanisms                      |             |                                  |             |                                  |
|                 |        |                  |             | year; or increased in-year demands on its        |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | services, over and above those anticipated       |             | SCST financial position         |             |                                  |             |                                  |
|                 |        |                  |             | during the budget setting process, would         |             | included in Quarterly Cabinet   |             |                                  |             |                                  |
|                 |        |                  |             | result in the Council needing to make in-year    |             | Monitoring Reports              |             |                                  |             |                                  |
|                 |        |                  |             | savings which will in turn impact the quality of |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | services that can be delivered and result in a   |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | failure to meet the corporate objectives.        |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | If SCST were to be deemed insolvent, or no       |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | realistic plan from SCST for repaying its        |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | liabilities is forthcoming, the Council may be   |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | unable to recover its substantial debts in the   |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | future. This would require the Council to        |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | utilise 34% of its estimated general reserves    |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | (at the end of 2020/21) and would leave the      |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | Council's reserves at only £1.3m more than       |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             | the Section 151 Officer has deemed               |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             | 1                                |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |
|                 |        |                  |             |  |             |                                 |             |                                  |             |                                  |

| All 5 year plan | Gov 2 | Ensuring the                              | Neil Wilcox | Description:   | I = 3 L = 5 | Policy review mapped                                    | I = 3 L = 3 | LGA Governance Review  | I = 2 L = 2 | Risk Review Overdue:  |
|-----------------|-------|---|-------------|--|-------------|---|-------------|--|-------------|---|
| outcomes        |       | Council's internal control environment is | TON WINCOX  | Continued changes in personnel / vacancy / service change have resulted in loss of corporate memory and deterioration in the   | 15          |   | 9           | Person Responsible: Sushil Thobhani  | 4           | Ilf(IsNull(Fields.RiskReviewOver<br>due, ")=", 'No',<br>Fields.RiskReviewOverdue)         |
|                 |       | fit for future.                           |             | control framework including adherence with policy, systems, process and procedures. This can result in decisions being made without a firm policy footing or decisions | _           | Reviewed Code of Conduct for 2018 Reviewed Constitution | 1           | To be implemented by: 31 Mar<br>2020   | 1           | Review Required From: 01 Feb<br>2020\r<br>Latest Review Date: 09 Jan<br>2020              |
|                 |       |   |             | being made often late or without sufficient due process etc. This is applicable to both officers and members.  |             | RSM Internal Audit provides assurance                   |             | Preparation of AGS for CMT and A&CG  |             | 2020 Latest Review By: Phil Brown Last Review Comments: Reviewed at Risk Management Board |
|                 |       |   |             | Consequence: The Council is therefore at greater risk of being challenged or making a poor decision with sub optimal outcomes.   |             | Implementation of Agresso has increased controls        |             | Person Responsible: Barry<br>Stratfull<br>To be implemented by: 31 Mar<br>2020 |             | Board   |
|                 |       |   |             | with sub-optimal outcomes.   |             | Updated financial procedure rules                       |             | on-going review of HR policies   |             |   |
|                 |       |   |             |  |             |   |             | Person Responsible: Surjit<br>Nagra<br>To be implemented by: 31 Mar<br>2020    |             |   |
|                 |       |   |             |  |             |   |             | There is an on-going action of annual reviewing the Constitution               |             |   |
|                 |       |   |             |  |             |   |             | Person Responsible: Sushil<br>Thobhani<br>To be implemented by: 31 May<br>2020 |             |   |
|                 |       |   |             |  |             |   |             |  |             |   |
|                 |       |   |             |  |             |   |             |  |             |   |
|                 |       |   |             |  |             |   |             |  |             |   |
|                 |       |   |             |  |             |   |             |  |             |   |

| Our residents will have access to good quality homes              | 78 | Health & Safety<br>in Properties        | Richard West | Description: if Properties are not being checked e.g. Gas Certs etc., then there could be a detrimental effect to the department as well as the organisation.  Currently in the process of checking/inspecting safety risks of buildings. May be a high risk of fires as we SBC are still investigating.  Consequence: Reputational damage Injury to clients/users   | I = 4 L = 2<br>8  | Ensure that regular safety risks are being conducted and that we are liaising with the correct departments. Also monitoring this regularly and putting the customers first if there are any safety issues. Making sure that we understand the procedure and that it is consistent when dealing with Emergency Planning.  Having a dedicated Supply Manager/Property Acquisitions who will be responsible to these checks. They will conduct checks on a regular basis.  | I = 2 L = 2<br>4 | On-going action to coordinate whose repsonsibility it is to conduct these checks - and follow up  | I = 2 L = 1 2     | Risk Review Overdue: Ilf(IsNull(Fields.RiskReviewOver due, ")=", 'No', Fields.RiskReviewOverdue) Review Required From: 01 Feb 2020\r Latest Review Date: 09 Jan 2020 Latest Review By: Phil Brown Last Review Comments: Reviewed at Risk Management Group                      |
|---|----|---|--------------|--|-------------------|---|------------------|---|-------------------|--|
| Slough children will grow up to be happy, healthy and successful. | 33 | Failure of<br>Children's<br>Social Care | Cate Duffy   | Description: Children's social care services are currently judged as RI having improved from Inadequate. It is important that the improvement journey continues Slough Children's Services Trust have recently published 2018-19 accounts indicating that there is a material uncertainty to going concern status due to there being no agreed plan to repay liabilities to the Council. There is a risk that directors may need to declare insolvency in the next 12 months. The publication of these accounts may lead to reputational damage to SCST and potentially to a lack of confidence from providers and staff. This is turn may impact negatively on outcomes for children. Consequence: Poor outcomes for vulnerable children include risks to safeguarding. Reputational damage to the council. | 1 = 4 L = 5<br>20 | SBC Director of Children's Services attending SCST board as an observer and receiving all papers.  Contract Monitoring Monthly Review and Quarterly partnership Board - SBC receive regular budget monitoring reports including updates on savings and on progress with implementation of additional financial controls by SBC. Contract KPI and progress against the improvement plan is also monitored at these meetings. Finance directors from SBC and SCST met regularly as does the Chief Exec of SCST and the SBC Director of Children's Services. |                  | Consider service and contractual requirements. Ensure that we agree contingency plans with DfE.  Person Responsible: Cate Duffy To be implemented by: 01 Apr 2020 | I = 3 L = 4<br>12 | Risk Review Overdue: Ilf(IsNull(Fields.RiskReviewOverdue, ")=", 'No', Fields.RiskReviewOverdue) Review Required From: 01 Mar 2020\r Latest Review Date: 19 Feb 2020 Latest Review By: Cate Duffy Last Review Comments: Updated following publication of SCST 2018-19 accounts. |

| Joint Parenting Panel i.e. through the Corporate Parenting Strategy and related Action Plan, that JPP ensures the effective discharge of the corporate parenting role.  Regular high level discussions with DfE about the best model for the future sustainable delivery of children's services. Discussions are supported by |  |
|---|--|
| Parenting Strategy and related Action Plan, that JPP ensures the effective discharge of the corporate parenting role.  Regular high level discussions with DfE about the best model for the future sustainable delivery of children's services. Discussions are supported by  |  |
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| for the future sustainable delivery of children's services. Discussions are supported by  |  |
| delivery of children's services.  Discussions are supported by  |  |
| Discussions are supported by  |  |
|   |  |
| external reports and an   |  |
| independent advisor.  |  |
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| Review of model for delivery of   |  |
| children's services from  |  |
| undertaken in partnership with SCST, DfE and external   |  |
| partners  |  |
| partiers  |  |
|   |  |
| Updated Improvement Action  |  |
| Plan (revised to reflect the  |  |
| findings of the January 2019  |  |
| ILACS). Progress on the plan  |  |
| reported annually to SBC Education and Children's   |  |
| Services Scrutiny Panel   |  |
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| Slough will attract,                      | D&SIT 1 | information | Simon Pallett | Description:  | I = 3 L = 4 | Initial data mapping completed | I = 3 L = 3 | advertise Data Protection            | I = 3 L = 2 | Risk Review Overdue:   |
|---|---------|-------------|---------------|---|-------------|--------------------------------|-------------|--------------------------------------|-------------|--|
| retain and grow                           |         | Governance  |               | GDPR came in May 2018   | 12          | by RSM                         | 9           | officer post                         | 6           | IIf(IsNull(Fields.RiskReviewOver                             |
| businesses and                            |         | and GDPR    |               |   |             |                                |             |                                      |             | due, ")=", 'No',   |
| investment to                             |         |             |               | There needs to be a corporate and local   |             | The Corporate Addendum has     |             | Person Responsible: Simon            |             | Fields.RiskReviewOverdue)                                    |
| provide jobs and<br>opportunities for our |         |             |               | response to the implementation of GDPR  |             | been accepted.                 |             | Pallett To be implemented by: 31 Oct |             | Review Required From: 29 Feb<br>2020\r                       |
| residents                                 |         |             |               | The section that deal with Information  |             | Vacant post being temporarily  |             | 2019                                 |             | Latest Review Date: 09 Jan                                   |
|   |         |             |               | Governance lacks resource   |             | ocovered                       |             |                                      |             | 2020   |
|   |         |             |               |   |             |                                |             |                                      |             | Latest Review By: Phil Brown                                 |
|   |         |             |               | As the "go-live" date for GDPR approaches   |             |                                |             |                                      | 1           | Last Review Comments: Need                                   |
|   |         |             |               | this has meant that workers who understand GDPR and how to mitigate the effects are |             |                                |             |                                      |             | to re-describe risk as discussed<br>at Risk Management Board |
|   |         |             |               | becoming more valuable to all sectors,  |             |                                |             |                                      |             | at Hisk Management Board                                     |
|   |         |             |               | making it harder to fill posts with responsibility                                  |             |                                |             |                                      |             |  |
|   |         |             |               | for GDPR  |             |                                |             |                                      |             |  |
|   |         |             |               | Consequence:  |             |                                |             |                                      |             |  |
|   |         |             |               | If there is not an adequate response to   |             |                                |             |                                      |             |  |
|   |         |             |               | GDPR there is a chance that there may fines,  |             |                                |             |                                      |             |  |
|   |         |             |               | criticism from the information Commissioner   |             |                                |             |                                      |             |  |
|   |         |             |               | Damage to reputations   |             |                                |             |                                      |             |  |
|   |         |             |               | Civil Claims for damages  |             |                                |             |                                      |             |  |
|   |         |             |               | OIVII Olainis for damages   |             |                                |             |                                      |             |  |
|   |         |             |               |   |             |                                |             |                                      |             |  |